

PY 2026 Indiana Energy Assistance Program Application INSTRUCTIONS

- **Please note that Indiana's Energy Assistance Program provides a one-time benefit payment.** This is **not** recurring monthly assistance and is not designed to cover all of your utility costs for a year.
- If you are currently scheduled for disconnection or already disconnected on any utility, or if you are running low or out of bulk heating fuel, check the box to inform the agency you are in crisis.
- If anybody in your household has a life-threatening medical condition that require home utility service for treatment, check the box to inform the agency.
- Identify anybody in the household who may be an employee/staff member, board member, or subcontractor of the agency you are applying with, or who is related to any of these roles.
- Please complete the application form **in its entirety**, including fields with yes/no options.

Part I: Contact Information

- **Please fill in all information completely**, including the full name and last four digits of SSN for the person completing the application for the household. If you do not fully complete the information or provide good methods of contact, it may delay application processing or denial of your application.
- If you do not have an alternate mailing address from your home address, please leave that field blank.

Part II: Home and Utility Information

- Please complete all fields completely.
- Please submit your **current** electricity and heating bills or account statements with your application.

Part III: Income and Benefits

- Please complete all fields, indicating **all** forms of income received by any member of the household in the past three months.
- Please submit **current** documentation of income along with your application.
- If anybody in your household has **paid** child support in the past three months, submit proof of payments.

Part IV: Household Members and Demographics

- **Please include yourself as household member number 1.**
- **You must list all persons residing at the address of application as of the date of application.**
- You must complete **all fields** for **all individuals**. Failure to complete demographic information will delay your application processing as the local service provider will need to contact you to gather this information. We require full Social Security Numbers for all members of the household.
- **If there are more than eight persons in your household you will require an attachment to list the other members.** Please contact your local service provider for the attachment and check the box to notify the intake processing your application that there are more than four people present.
- Please use the codes provided to identify race, ethnicity, and Military status for each household member.

Part V: Certification

- **Failure to sign and date the certification statement will invalidate your application.**

Submitting your application

- **Please submit your application to the local service provider administering EAP for your county**, not to IHcDA.
- If you do not know who your local service provider is, you may identify them by dialing 2-1-1 or by visiting <http://eap.ihcda.in.gov>. It should also be listed on the front of the application.
- Please submit the following documents with your application (photocopies are acceptable):
 1. **Current documentation of income for all household members age 18 or over.** This may include:
 - Employment/wages
 - **Most recent** paystub
 - Request for Earnings information form – contact Local Service Provider
 - Social Security/SSI/VA benefits
 - Most recent **complete** award letter (may be downloaded from online)
 - **Complete** bank statement
 - Pension/retirement
 - Award letter
 - Self-Employment
 - Most recent Form 1040 tax return, with all appropriate self-employment schedules.
 - Unemployment Benefits
 - Completed release of information form for DWD.
 - **Full** print-out of your most current Uplink statement.
 - Alimony/spousal support/Worker's Compensation/Private disability
 - Any documentation of payments received.
 - Odd Jobs/irregular income/No Income
 - Completed Undocumented Income Verification – contact Local Service Provider
 - If you have any questions about acceptable documentation, contact your local service provider.
 2. **Current, complete bills for your electric, heating, and water/wastewater utilities.**
 - If you heat with bulk deliverable fuel, provide most recent delivery receipt.
 - If utilities are included in your rent, please provide completed Tenant Verification Statement.
 - Please ensure you are providing the **full and complete** billing statement!
- **Depending on household circumstances, additional documentation may be required.** Please contact your local service provider with any additional questions.

Privacy Notice and Your Rights and Responsibilities

Privacy Act Provisions: Federal laws require us to tell you about your rights and responsibilities before we collect and use information about you that is classified as private or confidential. This form provides you with important information that complies with the federal Privacy Act of 1974, 5 U.S.C. § 552a(e)(3).

Please read this *Privacy Notice* carefully before completing and signing the *Indiana Energy Assistance Program application*, and keep this *Privacy Notice* in your records for future use. This *Privacy Notice* applies to the Energy Assistance Program (EAP) and the Weatherization Assistance Program (WAP).

Why do we collect the information on the application?

We will use your information to research, evaluate and administer the EAP and WAP programs. We need the information:

- To know you from other individuals.
- To see if you qualify for assistance.
- To allow us to get federal or state funds for the assistance you receive.
- To meet federal or state reporting requirements.

Do you have to give us the information?

You have the right to not give us the information we ask for.

What happens if you give or do not give us the information?

If you give us the information requested on the application, your application will be processed. If you do not give us that information:

- Your application will not be processed.
- You might not receive services.
- You might not receive help with energy bills.
- Your services might be delayed.

We will keep whatever information you give us, whether or not your application is approved.

Who may see this information?

The following persons may receive information contained in your application if: (i) they need access to the application information to do their jobs in connection with the EAP and WAP, or (ii) they are otherwise authorized by federal or state law to receive it, or (iii) they use the information for reports, to measure outcomes, and for referrals and eligibility purposes:

- Local Energy Programs Service Providers under contract with IHCD.
- Program auditors as required or permitted by Office of Management and Budget (OMB) circulars.
- United States Departments of Health and Human Services and Energy.
- Persons so authorized pursuant to court order or subpoena.
- Your energy companies for affordability and Energy Programs.
- United States Social Security Administration.
- Other agencies or entities as allowed by federal or state law.

Why do we collect Social Security Numbers?

We use Social Security Numbers in the administration of the EAP and WAP to assure eligible applicants and their household members receive only allowable benefits. Federal law allows us to require you to disclose your Social Security Number in order to process your application and to prevent, detect and correct fraud and abuse. AUTHORITY: Section 205(c)(2)(C)(i) of the Social Security Act, 42 U.S.C. § 405(c)(2)(C)(i).

Why do we ask for information about your race?

This information is compiled and recorded for statistical purposes only and is included on our federally mandated reporting. The program does not discriminate for reasons of race or ethnic background, color, national origin, religion, sex, disability, age, ancestry, familial status, or status as a veteran.

Appeal Rights

You have the right to appeal the determination of your eligibility if you do not agree with any aspect of it. All appeals of eligibility determination must be submitted in writing or through the online portal at <http://eap.ihcda.in.gov>. All eligibility determination letters include appeal instructions on them. Appeals must be submitted within thirty (30) days of eligibility determination.

You also have the right to appeal an agency not taking timely action on your application. Please be advised of the current guidelines set for determination of your application:

- Most applications should be processed and have eligibility determined within **fifty-five (55) days of receipt of your application**.
- Crisis applications (applications for which a metered utility has been issued a disconnection notice or already disconnected, or a bulk deliverable fuel is within ten (10) days of being depleted or already depleted, or in which biofuel is within 21 days of funds being depleted or already depleted or prepaid metered energy is within 10 days of being depleted) should be addressed in a way that offers mitigation of the crisis within **forty-eight (48) hours of the LSP being made aware of the crisis**.
- Life-threatening crisis applications (applications for which metered utility service is shut off and/or the deliverable bulk fuel is completely out **and** the household either: (1) qualifies as a vulnerable population household, (2) has a documented medical need with an extreme safety concern, or (3) requires a deliverable fuel tank safety inspection) should be addressed in a way that offers mitigation of the crisis within **eighteen (18) hours of the LSP being made aware of the crisis**.

Considering these timelines, if you feel your application is not being addressed in a timely manner, you may appeal by sending a written communication to the Local Service Provider. You may obtain the Local Service Provider's information by going to <http://eap.ihcda.in.gov>. You may also reach out to IHCD, who will forward your appeal to the Local Service Provider to address. IHCD may be reached at:

Indiana Housing and Community Development Authority

30 S Meridian Street

Suite 900

Indianapolis, IN 46204

Attn: Energy Assistance Program

e-mail: eap@ihcda.in.gov

Someone from the Local Service Provider will respond to your appeal.

Indiana Energy Assistance Program Application

Program Year 2026

 Indy EAP Energy Assistance Program GET CONNECTED ihcda000 Indiana Housing & Community Development Authority	IndyEAP John Boner Neighborhood Centers PO Box 11469 Indianapolis, IN 46201 Phone 317-808-2378 indyep.org indyep@jbncenters.org Fax 463-270-4714	For Provider/Agency Use Only
		Date received: Application number: ☐ Mail-In ☐ Appointment ☐ Outreach/Home Visit/Other Household is disconnected or out of fuel: ☐ Yes ☐ No Household has d/c notice or less than 25% fuel: ☐ Yes ☐ No Household heat source is inoperable: ☐ Yes ☐ No
If your utility has been disconnected or is scheduled for disconnection, or if you are low or out of a prepaid, bulk deliverable fuel, contact your local service provider listed above to request a crisis appointment. If you need other emergency options, please call 2-1-1. ☐ Check here if your electric or heating utility is disconnected or scheduled for disconnection, or you are low or out of bulk heating fuel or prepaid electricity. ☐ Check here if any household member has a life-threatening medical condition that requires home utility service for treatment.		
Is any person in this household affiliated with the above-named agency as: an employee or staff member, volunteer, board member, or subcontractor, <u>or</u> related to any employee, staff member, volunteer, board member, or subcontractor? Relatives include parent, child, grandparent, grandchild, sibling, spouse, aunt, uncle, niece, nephew, parent-in-law, child-in-law, sibling-in-law, grandparent-in-law, or grandchild-in-law. ☐ No ☐ Yes (please identify member and relationship): _____		
Part I: Contact Information		
Applicant Name		Last four digits of SSN xxx-xx-
Physical Address (Including Apartment/Lot/Trailer Number, if applicable)		City State Zip IN
If you have a PO box or an alternate mailing address, please list it below. Otherwise, please leave blank.		
Please provide <u>at least one</u> form of contact information. Failure to provide accurate contact information may delay application processing. It is your responsibility to monitor your e-mail, postal mail, voicemail, and SMS/MMS for messages concerning your application and to reply in a timely manner. Failure to respond in a timely manner to requests for additional information or documentation will result in the denial of your application.		
Telephone number ☐ Landline ☐ Mobile	Mobile phone carrier - check box to opt of text notification ☐	E-mail Address - check box if you would not like to receive e-mail notification ☐
Part II: Home and Utility Information		
Home Type (Please check one) ☐ Site-built single family house ☐ Multi-unit 2-4 units (duplex, triplex, quadplex, townhouse, condo) ☐ Mobile home ☐ Multi-unit 5 or more units (apartment, condo) ☐ Other: _____		Utilities and Payment Electricity Vendor: _____ ☐ Included in rent Heating Vendor: _____ ☐ Included in rent
Home Ownership (Please check one) ☐ Own ☐ Rent ☐ Other: _____		
Primary Heating Source (please check one) ☐ Furnace/Heat Pump ☐ Baseboard/Wall Unit ☐ Wood Stove ☐ Other: _____	Primary Heating Fuel (please check one) ☐ Electric ☐ Natural Gas ☐ Fuel Oil ☐ Wood/Pellets ☐ Propane ☐ Other: _____	Do you have a secondary heating source installed? ☐ Yes ☐ No If yes, please describe: _____
The Weatherization program provides physical alterations to your home to improve energy efficiency and reduce the utility bills of eligible Hoosiers. ☐ Yes ☐ No Would your Household be interested in a referral to the Weatherization program?		
Part III: Income and Benefits		
Please indicate all types of income received by any member of the household in the past three months. Check all that apply. ☐ Employment/wages (include current paystub with YTD gross) ☐ Social Security Retirement/ Disability/SSI (include current award letter or bank statement) ☐ VA Disability/Pension (Include current award letter or bank statement) ☐ Self-Employment (include most recent full 1040 tax return) ☐ Unemployment Benefits (include current Uplink statement or complete DWD release form) ☐ Pension/Retirement (include award letter, bank statement or pay stub) ☐ Odd jobs/irregular income (include completed Income Verification Affidavit) ☐ No income (include completed Income Verification Affidavit) ☐ Other: _____ (contact agency for guidance on documentation)		
Does any member of the household receive any of the assistance types listed below? Check all that apply. ☐ SNAP (Food Stamps) ☐ SSI (Supplemental Security Income) ☐ TANF (Temporary Assistance for Needy Families)		Has anybody in the household paid child support in the past three months? ☐ No ☐ Yes (please submit proof of payments)

Please complete and sign page 2 - Application is not valid without signature and date.
Use blue or black ink only and be sure to fully complete all fields. Failure to fully complete application may delay processing.

Part IV: Household Members											
List all people residing in household, including yourself. Check here and attach additional sheet if more than eight people are in household: ☐											
	Last Name and Suffix	First Name	M.I.	Full Social Security Number	Citizen or Qualified Alien?	Date of Birth	Sex	Disabled?	Race	Ethnicity	Military Status
	Please use codes listed below										
Applicant					☐ Yes ☐ No		☐ Male ☐ Female	☐ Yes ☐ No			
2					☐ Yes ☐ No		☐ Male ☐ Female	☐ Yes ☐ No			
3					☐ Yes ☐ No		☐ Male ☐ Female	☐ Yes ☐ No			
4					☐ Yes ☐ No		☐ Male ☐ Female	☐ Yes ☐ No			
5					☐ Yes ☐ No		☐ Male ☐ Female	☐ Yes ☐ No			
6					☐ Yes ☐ No		☐ Male ☐ Female	☐ Yes ☐ No			
7					☐ Yes ☐ No		☐ Male ☐ Female	☐ Yes ☐ No			
8					☐ Yes ☐ No		☐ Male ☐ Female	☐ Yes ☐ No			
Race Codes					Ethnicity Codes			Military Status Codes			
A - Asian; B - Black or African American; I - American Indian or Alaska Native; P - Native Hawaiian or other Pacific Islander; W - White; M - Multi-race; O - Other					H - Hispanic, Latino, or Spanish origins; N - Not Hispanic, Latino, or Spanish origins			A - Active-duty military V - Veteran N - No affiliation			
Part V: Certification											
Disclaimer: I certify under the penalties for perjury and fraud that the information, upon reasonable investigation, provided in this application is correct and true to the best of my knowledge and belief. I understand that I may be required to verify these statements and hereby give my consent to the State of Indiana, including the Indiana Housing and Community Development Authority (the "State of Indiana"), and the agency from which I am requesting assistance to contact any necessary persons to verify these statements. I certify that I am an adult residing in this household and listed on this application, or have a legal power of attorney for an adult residing in this household and listed on this application. I certify that I am currently a resident of Indiana, I have been a resident of Indiana for at least thirty (30) days, and I am an applicant for the Energy Assistance and/or Weatherization Assistance Program(s) (the "Program"). I certify that all members of my household are United States citizens, United States nationals, or qualified non-citizens under 8 U.S.C §1641(b) and are eligible to receive federal taxpayer-funded benefits except as identified in this application. I acknowledge any services or materials provided to my household will be a gift without consideration or payment by me. I give permission to the State of Indiana and the agency from which I am requesting assistance to obtain information from my energy supplier, including about my energy usage and payment history. I understand that the State of Indiana may use information provided on this form for purposes of research, evaluation and analysis. I also understand that the State of Indiana may use information provided on this form to see if I qualify for any other assistance programs. I hereby release the State of Indiana, the Local Service Provider, or other entity from any liability whatsoever resulting from delivery of these activities. I have received no expressed or implied warranties concerning my receipt of these services. I also acknowledge that if I fail to comply with the Program, misrepresent or fail to disclose any information requested in this application, or if I am signing or submitting this application or any supporting documentation without the legal authority to do so, I may become ineligible from receiving Energy Assistance and/or Weatherization Assistance and may be required to repay any assistance and/or benefits that the household has received based on any such noncompliance, misrepresentation, or omission. I understand that I am solely responsible for providing my correct contact information to the State of Indiana or the agency from which I am requesting assistance and for checking my voicemail, e-mail, SMS/MMS messages, or physical mailbox for communication and notifications regarding the Program. Energy Assistance Program benefits are provided without regard to race, color, national origin, religion, sex, disability, age, ancestry, familial status, or status as a veteran. Fraud Warning: 18 U.S.C. 1001 provides, among other things, that whoever knowingly and willingly makes or uses a document or writing containing any false, fictitious, or fraudulent statement or entry in any matter within the jurisdiction of any department or agency of the United States shall be fined or imprisoned or both in accordance with federal law.											
Signature of applicant (required)							Date (required)				



Indy EAP Information & Referral Sheet

Application Information

Apply for energy assistance online at indyead.org. You may also pick up an application at John Boner Neighborhood Centers (JBNC), located at 2236 E. 10th St., Indianapolis, IN 46201. If submitting a paper application, you can return it by email to indyead@jbncenters.org, to the silver drop box by door #2 of JBNC (available 24/7), by mail to PO Box 11469, Indianapolis, IN 46201 or fax it to 463-270-4714.

Please note that it can take approximately 55 days to process your application. You will be notified of the status by mail or email. If you move during the process, please submit a change of address form and contact us by email or phone, 317-808-2378.

Are you in crisis with your utilities?

If you are currently scheduled for disconnection or already disconnected on your heat or electric utility or if you are running low or out of bulk heating fuel, check the box to inform Indy EAP that you are in crisis.

If you have already submitted your application, please email indyead@jbncenters.org to let us know that you are in crisis. Please note we must have all required documents to process your application.

Continue to pay your bill while awaiting assistance. Notify the utility of your EAP application. Make payment arrangements with the utility company. Use the referral information in this document for additional resources or contact 211.

Indy EAP will notify the utility of your application and its status, ask the utility to work with you on payment arrangements and expedite your application.

Utility & Rent Assistance

Center Township: 300 E Fall Creek Pkwy N. Dr. Indianapolis IN 46205, 317-633-3610

Decatur Township: 5410 S. High School Rd., Indianapolis, IN 46221, 317-856-6600

Franklin Township: 6231 S Arlington Ave., Indianapolis, IN 46237, 317-780-1700

Lawrence Township: 4455 McCoy St #100, Lawrence, IN 46226, 317-890-0011

Perry Township: 4925 Shelby St # 400, Indianapolis, IN 46227, 317-788-4815

Pike Township: 5665 Lafayette Rd., Indianapolis, IN 46254, 317-291-5801

Warren Township: 501 N Post Rd., Indianapolis, IN 46219, 317-327-8947

Washington Township: 5302 N. Keystone Ave., Ste E, Indianapolis, IN 46220, 317-327-8800

Wayne Township: 5401 W Washington St., Indianapolis, IN 46241, 317-241-4191



Salvation Army: 1337 S. Shelby St. Indianapolis IN, 317-632-0156

Urban League: 777 Indiana Ave. Indianapolis IN 46202, 317-693-7603

Catholic Charities: 1400 N Meridian St. Indianapolis IN 46202, 317-236-1500

Community Action of Greater Indianapolis (CAGI): 3266 N Meridian St. Indianapolis IN 46208, 317-396-1800

Winter Assistance Fund: <https://www.uwci.org/waf>

Dollar Energy Fund: <https://www.dollarenergy.org/>

Food/Clothing Assistance

St. Vincent De Paul Society: 3001 East 30th St. Indianapolis IN 46218, 317-924-5769

Gleaners Food Bank of Indiana: 3737 Waldemere Ave. Ste. 200 Indianapolis IN 46241, 317-925-0191

Lutheran Child and Family Services: 1525 N Ritter Ave. Indianapolis IN 46219, 317-359-5467

Family and Social Service Administration: 1-800-403-0864

Central Christian Church: 701 N. Delaware St. Indianapolis IN 46204, 317-635-6397

Indy Hunger Network: <https://www.indyhunger.org/>

Housing Assistance/Shelters

Indianapolis Housing Agency: 1935 N. Meridian St. Indianapolis IN 46202, 317-985-4406

Holy Family: 907 N. Holmes Ave. Indianapolis IN 46222, 317-635-7830

Dayspring Center: 1537 N. Central Ave. Indianapolis IN 46202, 317-635-6780

Interfaith Hospitality: 1850 N. Arsenal Ave. Indianapolis IN 46218, 317-261-1562

Additional Assistance

Legal Aid: 615 N. Alabama St. Ste. 122122 Indianapolis IN 46204, 317-635-9538

WorkOne: 4410 Shadeland Ave. Indianapolis IN 46226, 317-798-0335

Medicaid/HIP/Hoosier Healthwise: 1-800-403-0864

Child Care and Development Fund (CCDF): Firefly Children and Family Alliance, 3801 N. Temple Avenue Indianapolis IN 46205, 317-545-5281

Social Security Administration: 575 N. Pennsylvania St. Ste. 685 Indianapolis IN 46204, 800-772-1213